

Business Analyst - Top 3 Managed Cloud Computing Company

Vacancy Title

Business Analyst, Glasgow - Top 3 Managed Cloud Computing Company

iomart

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 380 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

Role Description

As a Business Analyst with iomart, you will be instrumental in supporting the CEO with detailed investigation and analysis of selected areas of operation within our group of companies. This will require a strong, well rounded and dynamic individual with proven business analysis capabilities. A key part of your role will be to carry out commercial research and provide financial, business and technical analysis support. This will involve the capture of detailed requirements so attention to detail is essential.

The role requires close liaison with other executives within the group, potential new business partners, relevant stakeholders and project contributors to ensure that expectations are effectively set, agreed outcomes are delivered on time, to the right quality, within budget and in line with overall business priorities to maximise customer satisfaction.

Skills/Experience

- Demonstrable experience using analytical tools in a professional environment and/or a relevant degree in business, mathematics or information technology
- 1-3 years in a similar role
- Excellent IT skills
- Logical, analytical and objective, with good general consulting skills
- A good understanding of technical business environments
- Ability to work under pressure
- Driven, confident, self-motivated and proactive
- Consistently displays a high level of accuracy
- Focused on delivering a quality performance
- Experience in project management, process mapping, data analysis, trending and reporting

Key Tasks

- Conduct operational, commercial, technical and analytical research as required by the CEO
- Engagement with business experts to understand current business processes and/or transitional and future requirements
- Analysis of business issues and needs by using the appropriate business analysis methodologies and techniques in order to elicit the real business need behind problem statements and high level requirements
- Serving as the key liaison for the clarification and verification of requirements throughout the lifecycle of the project
- Working in partnership with all supporting/contributing functions, to continuously develop, enhance and socialise business and technical analysis practices.
- The job will also encompass any other duties and activities required to fulfil the demands of the business

What do we offer in return?

- We'll shout you to lunch once a month
- ½ Day off on your Birthday
- Breakfast on us every day, including a hot roll on Fridays
- Free on-site car parking
- Long service benefits
- Snacks, drinks and fruit all day, everyday
- Share save and childcare voucher schemes
- Supported training and access to an online training portal 24/7

Training & Development

As you can gather, we have a relaxed and friendly working environment but don't be fooled; you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people and their professional and personal development through technical certification, our online training portal and our Management and Leadership Development Programme.

We look forward to hearing from you