

## **Storage/EMC Engineer, Glasgow - Top 3 Managed Cloud Computing Company**

### **iomart**

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 350 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

### **Role Description**

- Managing our EMC platforms to ensure maximum uptime for our customers
- Liaising with internal/external customers to understand technical requirements and resolve issues as quickly as possible with minimum customer impact
- Help attain relevant industry compliance certification
- Keeping ahead of the market to help ensure managed hosting products are developed and enhanced to maintain market share / leadership
- Assisting with management of virtualisation, storage and backup systems

### **Skills/Experience**

A good working knowledge of EMC products with a broad scope of skills and experience of mainstream IT infrastructure services and components including:

- VNX, VNX2, VMAX, XtremIO
- ATMOS
- Recoverpoint
- Avamar
- Datadomain
- VMware
- RSA
- Good interpersonal skills when dealing with peers and clients
- Good customer service skills
- Proactive organisational skills with attention to detail
- Good document writing skills to support system documentation, report writing and bid work
- Ability to manage work load for themselves and associated teams in pressurised environments to time, quality and business standards
- The ability to travel in mainland UK/internationally when required by the business.
- Aptitude to learn new skills
- Ability to share knowledge and mentor junior members of the team when required

Desirable:

- A good working knowledge of enterprise Firewalls (Cisco ASA)
- PowerShell/Python scripting experience for task automation

### **Key Responsibilities**

The role is to join iomart's busy engineering team as a subject matter expert for all aspects of EMC infrastructure including SANs, replication and backup. The main focus of the role will be to ensure 100% uptime for all internal and external customer deployments, setting best practices within the group; and act as a technical authority for other teams around the group.

### **What do we offer in return?**

- We'll shout you to lunch once a month
- ½ Day off on your Birthday
- Breakfast on us every day, including a hot roll on Fridays
- Free on-site car parking
- Long service benefits
- Snacks, drinks and fruit all day, everyday
- Pension
- Share save and childcare voucher schemes
- Supported training and access to an online training portal 24/7

### **Training & Development**

As you can gather, we have a relaxed and friendly working environment but don't be fooled; you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people and their professional and personal development through technical certification, our online training portal and our Management and Leadership Development Programme.

We look forward to hearing from you