

Virtualisation Engineer, Glasgow - Top 3 Managed Cloud Computing Company

iomart

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 350 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

Role Description

- You will be part of a team of technical experts delivering, managing and developing managed hosting services 24/7 from infrastructure through to operating systems
- You will be responsible for assisting with the technical delivery of all iomart managed hosting customers and product development

Skills/Experience

Essential

- VCP5/6 or relevant experience
- Strong technical background: VMware virtualization (vSphere/Horizon View)
- Strong understanding of the technologies and challenges in growing small/medium virtualization platforms
- Experience of P2V technologies
- Experience of managing infrastructure/technical services in a hosted environment
- Excellent written and verbal communication skills
- Good interpersonal skills when dealing with peers and clients
- Good customer service skills
- Proactive organisational skills with attention to detail
- Good document writing skills to support system documentation, report writing and bid work
- Ability to manage work load for themselves and associated teams in pressurised environments to time, quality and business standards
- The ability to travel in mainland UK/internationally when required by the business
- Aptitude to learn new skills
- Ability to share knowledge and mentor junior members of the team when required

Desirable

- EMC products including VMAX, VNX, VNX2, xtremIO, Avamar, Recoverpoint
- Powershell / PowerCLI Scripting
- Experience in attaining industry compliance standards
- Completely familiar with current developments and future trends re managed hosting systems/products

Key Responsibilities

- Manage systems 100% uptime for virtualization systems
- Work closely with the Infrastructure Manager to ensure that we maintain 100% uptime for our customers
- Liaise with internal/external customers to understand technical requirements and resolve issues as quickly as possible and with minimum customer impact
- Assist with management of storage systems

- Assist attain relevant industry compliance certification
- Deliver to meet technical services operational budget
- Input to strategic planning/budgeting exercises
- Keep ahead of the market to help ensure managed hosting products are developed and enhanced to maintain market share/leadership
- As a Subject Matter Expert you may be required to be available as an escalation point

What do we offer in return?

- We'll shout you to lunch once a month
- ½ Day off on your Birthday
- Breakfast on us every day, including a hot roll on Fridays
- Free on-site car parking
- Long service benefits
- Snacks, drinks and fruit all day, everyday
- Pension
- Share save and childcare voucher schemes
- Supported training and access to an online training portal 24/7

Training & Development

As you can gather, we have a relaxed and friendly working environment but don't be fooled; you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people and their professional and personal development through technical certification, our online training portal and our Management and Leadership Development Programme.

We look forward to hearing from you.