

Group Credit Control and Billing Supervisor/Manager - Top 3 Managed Cloud Computing Company

Vacancy Title

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Salary

£25,000 to £30,000 DOE

iomart

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 350 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

Role Description

- You will be responsible for overseeing the credit control and billing functions across a number of Group brands
- You will also proactively manage a small team of credit controllers and report to management on weekly debt balances
- This position would suit an experienced credit control and billing supervisor or manager who enjoys managing people, streamlining processes and analysing data in Microsoft Excel

Key Responsibilities

- Day to day management of a small team of credit controllers
- Lead and develop your team to drive high levels of performance
- Take responsibility for the full credit control and billing process
- Analyse/manipulate data in Excel and present accurately/concisely to management
- Reduce ageing status of Group debt
- Liaise with debt collection agencies/solicitors for litigation purposes
- Manage all aspects of customer billing, ensuring total accuracy
- Proactively improve credit control and billing processes
- Resolve customer enquiries and disputes with limited input from management
- Manage relationships with key customers
- Build positive relationships internally and externally stakeholders
- Assist with the preparation of monthly Executive reports
- Prepare and present ad hoc analysis as required
- Drive ad hoc projects forward as required
- Assist with audit requests

Skills/Experience

- At least 5 years' experience within a credit control environment including experience of managing people
- Experience of multiple group companies
- Advanced Microsoft Excel skills
- Excellent organisational and leadership skills
- Possess the ability to work under pressure and work to strict deadlines
- Excellent problem solving/analytical skills
- Excellent interpersonal and communication skills
- Possess a hands-on, can-do attitude

What do we offer in return?

- Free lunch once a month
- ½ Day off on your Birthday
- Breakfast on us every day, including a hot roll on Fridays
- Free on-site car parking
- Long service benefits
- Snacks, drinks and fruit all day, everyday
- Pension
- Share save and childcare voucher schemes
- Supported training and access to an online training portal 24/7

Training & Development

As you can gather, we have a relaxed and friendly working environment but don't be fooled, you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people and their professional and personal development through technical certification, our online training portal and our Management and Leadership Development Programme.