Windows Infrastructure Engineer, Glasgow - Top 3 Managed Cloud Computing Company

Salary
£35,000 to £45,000 DOE

iomart

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 350 talented staff in offices and datacentres across the UK.   Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

Role Description
The role is to join iomart's busy engineering team as a subject matter expert for all aspects of Microsoft Infrastructure from Windows Server 2008/2012/2016 to applications like Exchange, Sharepoint and Lync. The main focus of the role will be to ensure 100% uptime for all internal and external customer deployments, setting best practices within the group; and act as a technical authority for other teams around the group.

Key Duties and Responsibilities

- Managing our Microsoft Windows platforms for 100% uptime
- Working closely with the Infrastructure Manager to ensure that we maintain 100% uptime for customers
- Liaising with internal/external customers to understand technical requirements and resolve issues as quickly as possible with minimum customer impact
- Help attain relevant industry compliance certification
- Keeping ahead of the market to help ensure managed hosting products are developed and enhanced to maintain market share / leadership
- Assisting with management of virtualisation, storage and backup systems

Skills/Experience
Essential

A good working knowledge of Microsoft Windows based IT systems with a broad scope of skills and experience of mainstream IT infrastructure services and components including:

- Microsoft Active Directory services
- Good understanding of networking including TCP/IP, DNS and DHCP
- Experience of Azure
- Server installation and deployment using Microsoft WDS and MDT

- Excellent working knowledge of Microsoft Back Office products such as Exchange, SQL Server, Lync, Sharepoint
- Virtualisation technologies including VMware and Microsoft Hyper-V
- Implementation and management of enterprise class Backup solutions (EMC Avamar, Symantec BackupExec)
- Implementation and management of enterprise class Patching/Update solution including Microsoft SUS/WSUS
- A good working knowledge of enterprise Firewalls (Cisco PIX/ASA, Sonicwall, Checkpoint)
- Cisco networking to CCNA level

Desirable:

- Deploying/managing Windows Back Office products at scale – failover clustering, DAG and AlwaysOn experience
- Experience deploying and managing VMware Horizon View
- Implementation and management of EMC RSA SecurID
- PowerShell/Python scripting experience for task automation

What do we offer in return?

- We'll shout you to lunch once a month
- ½ Day off on your Birthday
- Long service benefits
- Breakfast on us every day, including a hot roll on Fridays
- Snacks, drinks and fruit all day, everyday
- Share save and childcare voucher schemes
- Supported training

Training & Development

As you can gather, we have a relaxed and friendly working environment but don't be fooled; you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people and their professional and personal development through our online training portal and Management and Leadership Development Programme.