

## **Credit Controller, Glasgow - Top 3 Managed Cloud Computing Company**

### **Salary**

£19,000 to £21,000

### **iomart**

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 380 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join the Finance Team of one of the UK's leading managed hosting companies as a Credit Controller based within their Glasgow Headquarters.

### **Primary Duties and Responsibilities**

- Proactive cash collection via telephone and email with the objective of reducing debtor arrears
- Reconciling accounts, resolving queries & building good working relationships with customers
- Maintaining customer ledgers and finance mailboxes and ensuring all documentation is filed correctly
- Daily upload of billing integration files
- Processing daily bank transactions and applying direct debit collections from customers
- Assisting in monthly billing process for various Group brands
- Running risk associated credit reports
- Liaising closely with other departments to ensure excellent customer service to all clients

### **Knowledge, Skills and Experience**

- A minimum of 1 year experience of working in credit control and in an office environment
- Strong MS Office skills
- Excellent communication and negotiation skills
- Ability to make decisions and work on own initiative
- Good organisational skills with an understanding of how to prioritise tasks

### **What do we offer in return?**

- We'll shout you to lunch once a month
- ½ day off on your Birthday
- Breakfast on us every day including a hot roll on Fridays
- Snacks, drinks and fruit all day every day
- Free on-site parking
- Long service benefits – additional annual leave and access to private healthcare

- ShareSave/SAYE
- Holiday Trading Scheme – buy or sell part of your annual leave allowance

### **Training & Development**

iomart wants all employees to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of the company's success so we invest heavily in our people and their professional and personal development through technical certification and our Management and Leadership Development Programme.