**Linux Systems Administrator, York - Top 3 Managed Cloud Computing Company**

**iomart**

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 400 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions - including AWS and Microsoft Azure – as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

**Role Description**

The role of our Systems Administrator is to support our managed customers. Systems Administrators typically handle issues from start to finish. Where that isn't possible, initially issues will be escalated, but over time we will supplement your knowledge by providing on-the-job training and mentoring to increase confidence and ability.

**Key Responsibilities**
- Assisting customers with support requests (managing DNS, restoring backups, managing Nginx rewrite rules, website error/fault diagnosis, creation of databases, FTP accounts etc.)
- Advising customers on best practice for security, performance and reliability; ensuring they make the most effective use of the stack
- Managing and running the post-sales customer onboarding process which includes collecting information from the customer and scripting the migration of data
- Investigating server generated alerts/errors
- Identifying server side issues from Magento store side issues
- Updating and maintaining internal and customer documentation
- Purchasing/provisioning SSL certificates
- Helping customers identify and resolve performance issues with their website(s)
- Installing applications on behalf of customers (eg. Magento, WordPress etc.)

**Skills, Knowledge and Experience Required**
*Essential*
- Experience with PHP web applications (Magento, WordPress etc.)
- Experience with Linux (Bash, Nginx, PHP, MySQL)

- Excellent attention to detail and ability to focus
- Calm under pressure
- Efficient at managing workload/prioritising tasks
- Willingness to work flexibly

*Desirable*
- Ability to read and understand PHP (Intermediate level)
- Debian/Ubuntu experience

**What do we offer in return?**

- Exposure and access to cutting-edge technology as well as the opportunity to work alongside like-minded technical enthusiasts
- Holiday Trading Scheme – buy or sell part of your annual leave allowance
- Travel Loans - unsecured interest free travel loans to assist employees
- ShareSave/SAYE – buy shares in the company at a discounted rate
- Long service benefits – additional annual leave and access to private healthcare
- Snacks, drinks and fruit all day every day
- Supported training

**Training & Development**

As you can gather, we have a relaxed and friendly working environment where you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people by encouraging and supporting them to gain and maintain professional and vendor certifications. All of our staff are supported, through training and coaching, to learn our systems and processes enabling them to become a valuable member of the team quickly.