Infrastructure Engineer, Glasgow - Top 3 Managed Cloud Computing Company

Salary
£35,000 to £45,000

iomart

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 400 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.

iomart's employees help enable any size of business and organisations to operate their online data and IT environments safely and securely. Our technical staff are experts in public, private and hybrid cloud solutions including AWS and Microsoft Azure as well as data centre and network engineering. iomart owns and operates a network of UK data centres connected by a high capacity private fibre network and backed by 24/7 technical support.

iomart Group plc is delighted to offer this opportunity to join one of the UK's leading managed hosting companies.

Role Description

You will be part of a team of technical experts delivering, managing and developing managed hosting services 24/7 from infrastructure through to operating systems. As Infrastructure Engineer, you will be responsible for assisting with the technical delivery of all iomart managed hosting customers and product development

Key Duties and Responsibilities

- Managing systems to ensure 100% uptime for virtualisation systems
- Working closely with the team manager to ensure that we maintain 100% uptime for our customers
- Liaising with internal/external customers to understand technical requirements and resolve issues as quickly as possible and with minimum customer impact
- Maintaining our backups systems which include Avamar Data domain and Cohesity systems
- Assisting with management of storage systems
- Assisting with the attainment and retention of relevant industry compliance certification
- Delivering to meet technical services operational budget
  Providing input to strategic planning/budgeting exercises
- Keeping ahead of the market to help ensure managed hosting products are developed and enhanced to maintain market share/leadership
- As a Subject Matter Expert you may be required to be available as an escalation point
- You will be part of an On-Call service dependant on your skillset

Knowledge, Skills and Experience Required
Essential

- VCP5/6 or relevant experience
- Strong technical background: VMware virtualization
- Experience of Avamar. Data domain and Cohesity

- Strong understanding of the technologies and challenges in growing small/medium virtualization platforms
- Experience of P2V technologies
- Experience of managing infrastructure/technical services in a hosted environment
- Excellent written and verbal communication skills

Desirable

- EMC products including VMAX, VNX, VNX2, xtremIO, Recoverpoint
- Powershell / PowerCLI Scripting
- Experience in attaining industry compliance standards
- Completely familiar with current developments and future trends in managed hosting systems/products

What do we offer in return?

- Exposure and access to cutting-edge technology as well as the opportunity to work alongside like-minded technical enthusiasts
- Holiday Trading Scheme – buy or sell part of your annual leave allowance
- Travel Loans - unsecured interest free travel loans to assist employees
- ShareSave/SAYE – buy shares in the company at a discounted rate
- ½ Day off on your Birthday
- Long service benefits – additional annual leave and access to private healthcare
- Snacks, drinks and fruit all day every day
- Breakfast on us every day including a hot roll on Fridays
- We'll shout you to lunch once a month
- Supported training

Training & Development

As you can gather, we have a relaxed and friendly working environment where you will be working with some of the country's best talent and greatest technical experts. We want our people to thrive, prosper and to leave work every day feeling valued and that they have made a difference. Talented, motivated and creative people lie at the heart of our success so we invest heavily in our people by encouraging and supporting them to gain and maintain professional and vendor certifications. All of our staff are supported, through training and coaching, to learn our systems and processes enabling them to become a valuable member of the team quickly.