

System Engineer

There has never been a more exciting time to become part of the iomart family, is it time for you to join us?

Currently in our 21st year, the iomart Group continues to go from strength to strength. Within the last 12 months we have reached record numbers in both revenue and headcount, achieving annual revenue of £100 million for the first time since our conception and growing our team to over 400 employees. But we're not finished yet. Over the next five years we have ambitious plans to double the size of our business, increasing our annual revenue to £200 million, and we need the best talent the industry has to offer to help us achieve this.

About the System Engineer role:

Due to our continued growth we are looking for experienced and dynamic System Engineers to join our Support Team in London. Working across a variety of different technologies and softwares, our System Engineers are responsible for resolving a wide range of customer issues, ensuring that a first class service is provided at all times.

The role of a System Engineer within iomart is extremely varied, with no two days the same. Within the role, our System Engineers take care of everything from server configuration and network support to managing backups and monitoring networks and servers. As a System Engineer you would also be responsible for installing and modifying datacentre equipment, including switches and racking, and making and terminating cables.

If you are looking for the next move in your career, want to work in a position that provides you with the opportunity to get experience using an unparalleled range of technologies and have a passion for problem solving we would love to hear from you.

The ideal candidate for the System Engineer role will have/be:

- Hardware experience on Dell, HP or equivalent racked servers
- Deployment experience or knowledge of OS installation
- Basic experience or exposure to cisco networking kit and racking it
- Organised, reliable and highly motivated with great interpersonal skills
- A 'can do' attitude
- Technically minded
- Experience with deploying racks, configuring servers (Dell, HP) running and terminating network cables, performing tape changes
- Experience of working on a Technical support help desk
- Strong understanding of customer service
- Ability to work on a shift basis as we provide support to customers 24 hours a day 7 days a week

What we can offer you:

- Exposure and access to cutting-edge technology as well as the opportunity to work alongside like-minded technical enthusiasts
- Supported training and development to help you progress within your career
- Competitive salary
- Holiday Trading Scheme – buy or sell part of your annual leave allowance
- Travel Loans - unsecured interest free travel loans to assist employees

- ShareSave/SAYE – buy shares in the company at a discounted rate
- ½ Day off on your Birthday
- Long service benefits – additional annual leave and access to private healthcare
- Snacks, drinks and fruit all day every day
- Breakfast on us every day including a hot roll on Fridays
- Lunch on us once a month

A bit more about us:

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 400 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.