

System Engineer – Tech 3

Salary - £22,000 – £30,000 dependent on experience

There has never been a more exciting time to become part of the iomart family, is it time for you to join us?

Currently in our 21st year, the iomart Group continues to go from strength to strength. Within the last 12 months we have reached record numbers in both revenue and headcount, achieving annual revenue of £100 million for the first time since our conception and growing our team to over 400 employees. But we're not finished yet. Over the next five years we have ambitious plans to double the size of our business, increasing our annual revenue to £200 million, and we need the best talent the industry has to offer to help us achieve this.

About the System Engineer role:

Due to our continued growth we are looking for experienced and dynamic System Engineers to join our Support Team in Glasgow. Working across a variety of different technologies and softwares, our System Engineers are responsible for resolving a wide range of customer issues, ensuring that a first class service is provided at all times.

The role of a System Engineer within iomart is extremely varied, with no two days the same. Within the role, our System Engineers take care of everything from server configuration and network support to managing backups and monitoring networks and servers, as well as managing tasks in our datacentre.

If you are looking for the next move in your career, want to work in a position that provides you with the opportunity to get experience using an unparalleled range of technologies and have a passion for problem solving we would love to hear from you.

The ideal candidate for the System Engineer role will have/be:

- Experience working with Windows, Linux and VMWare
- Strong technical customer support or helpdesk experience
- Ability to take ownership of problems and find suitable solutions.
- Organised, reliable and highly motivated with great interpersonal skills.
- A 'can do attitude
- Understanding of Windows Server 2008/2012/2016, IIS, Active Directory
- Ability to work on a shift basis as we provide support to customers 24 hours a day 7 days a week
- Exposure to RedHat/CentOS/Debian/CloudLinux, Citrix, Hyper-V, KVM
- Good understanding of networking basics, OSI networking model
- Switch configurations RHCT and an MCSE/MCSA Server 2008/2012/2016 qualifications are desirable, but not essential
- Previous experience working within a datacentre is desirable but not essential

What we can offer you:

- Exposure and access to cutting-edge technology as well as the opportunity to work alongside like-minded technical enthusiasts
- Supported training and development to help you progress within your career
- Competitive salary

- Holiday Trading Scheme – buy or sell part of your annual leave allowance
- Travel Loans - unsecured interest free travel loans to assist employees
- ShareSave/SAYE – buy shares in the company at a discounted rate
- Day off on your Birthday
- Long service benefits – additional annual leave and access to private healthcare ☑ Snacks, drinks and fruit all day every day
- Breakfast on us every day including a hot roll on Fridays
- Lunch on us once a month

A bit more about us:

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 400 talented staff in offices and datacentres across the UK. Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.