System Engineer (Server Team)

Salary: £18,000 - £22,000 DOE

About us:

There has never been a more exciting time to become part of the iomart family, is it time for you to join us?

Currently in our 22nd year, the iomart Group continues to go from strength to strength. Within the last 12 months we have reached record numbers in both revenue and headcount, achieving annual revenue of £100 million for the first time since our conception and growing our team to over 400 employees. But we're not finished yet. Over the next five years we have ambitious plans to double the size of our business, increasing our annual revenue to £200 million, and we need the best talent the industry has to offer to help us achieve this.

Key Responsibilities of the Systems Engineer role:

Due to our continued growth we are currently looking for a Systems Engineer to join our server team based in Glasgow.

At iomart, the Systems Engineers within our Server Team are a remote pair of hands for our customer. As a Systems Engineer you will be responsible for resolving a wide range of customer issues and escalating support requests where necessary to ensure that queries are resolved in line with agreed SLAs. Within the role you will also be required to complete a variety of tasks including managing and maintaining monitoring queues for both iomart and infrastructure alerts, server configuration and network support, managing back-ups, and supporting tasks in a datacentre environment.

If you have a passion for technology, want to work for a business that provides a range of development opportunities and are looking for the next step in your career we would love to hear from you.

The ideal candidate for the Systems Engineer role will have/be:

- Windows and/or Linux basic admin skills
- Basic understanding of Networking principles
- Have deployment experience or Knowledge of OS installations (Widows, Unix)
- Ability to take ownership of problems and their solutions.
- Organised, reliable and highly motivated with great interpersonal skills.
- A can do attitude and first class communication skills
- Asset management system experience
- Exceptional customer service skills
- Able to work on a rotational shift pattern
- Be a practical person comfortable in a physical role handling heavy equipment

What we can offer you:

- Exposure and access to cutting-edge technology as well as the opportunity to work alongside like-minded technical enthusiasts
- Supported training and development to help you progress within your career
- Competitive salary
- Holiday Trading Scheme – buy or sell part of your annual leave allowance
- Travel Loans - unsecured interest free travel loans to assist employees
- ShareSave/SAYE – buy shares in the company at a discounted rate

- Day off on your Birthday
- Long service benefits – additional annual leave and access to private healthcare
- Snacks, drinks and fruit all day every day
- Breakfast on us every day including a hot roll on Fridays

A bit more about us:

iomart is one of the leading providers of cloud computing and managed hosting. Headquartered in Glasgow, iomart employs over 400 talented staff in offices and datacentres across the UK.   Originally founded in 1998, it is listed on the London Stock Exchange and specialises in delivering cloud consultancy, facilitation and digital transformation to ISVs, SMEs, enterprises and the UK public sector.